# New KNX solution for the hotel industry: eTR series with switch and display for service requests

## KNX device series for guest room management in hotels

*With the new* ***KNX eTR DND/MUR Switch*** *and* ***KNX eTR DND/MUR Signal/Bell*** *components, Elsner Elektronik is expanding its product portfolio with a solution developed specifically for the hotel industry. The two new products enable convenient and efficient communication between guests and hotel staff – fully integrated into the KNX building bus system..*

**Intelligent communication between guests and staff**

The KNX eTR DND/MUR switch is installed in hotel rooms and is used to select the desired service status: *Do Not Disturb* or *Make Up Room*. The touch-sensitive glass surface enables intuitive operation, while the status display is transmitted via the KNX system to the remote station in the corridor, the KNX eTR DND/MUR Signal/Bell. The service information is displayed there, supplemented by a bell function for the guest area.

**Two components – one system**

Both devices are part of the eTR series and feature high-quality glass fronts in black or white. They can be perfectly combined with other push buttons and room controllers from the series. In addition to the DND/MUR function, the devices offer additional technical options: an integrated temperature sensor, two inputs for binary contacts or temperature sensors, and freely configurable logic functions (AND/OR) expand the range of applications within the KNX system.

**Specialised KNX solutions for the hotel industry**

With the new eTR DND/MUR series, Elsner Elektronik is underlining its expertise in developing specialised KNX solutions for different types of buildings. For the first time, the company is focusing exclusively on the hotel industry – with devices that increase both guest comfort and efficiency in hotel operations.

Pictures**:** (© Elsner Elektronik)

A white square object with a black background

AI-generated content may be incorrect. A black square with white text

AI-generated content may be incorrect. A white square object with a bell on it

AI-generated content may be incorrect. A black square with a bell symbol

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*Left to right: KNX eTR DND/MUR switch in white and black, alongside KNX eTR DND/MUR signal/bell in white and black*

## *Further images can be found in the press section of our website:https://www.elsner-elektronik.de/en/presse*

## About Elsner Elektronik

Whether KNX building technology, room climate control, wireless systems or weather sensors – Elsner Elektronik specialises in the manufacture of high-quality components for building automation and smart homes. Elsner Elektronik's intelligent solutions make buildings more sustainable, comfortable and secure. They are suitable for commercial properties such as administrative buildings and public buildings, as well as for the private residential and retrofit market.

The devices are characterised by reliability and innovative, well-thought-out functionality. Elsner Elektronik has specialised in this field since 1990. All Elsner products are developed and manufactured at the family-owned company's headquarters in Ostelsheim. Simple KNX integration is just as important as user-friendliness and attractive design.